

camerajet

powered by Gap Optical Targeting™



User manual

dyson

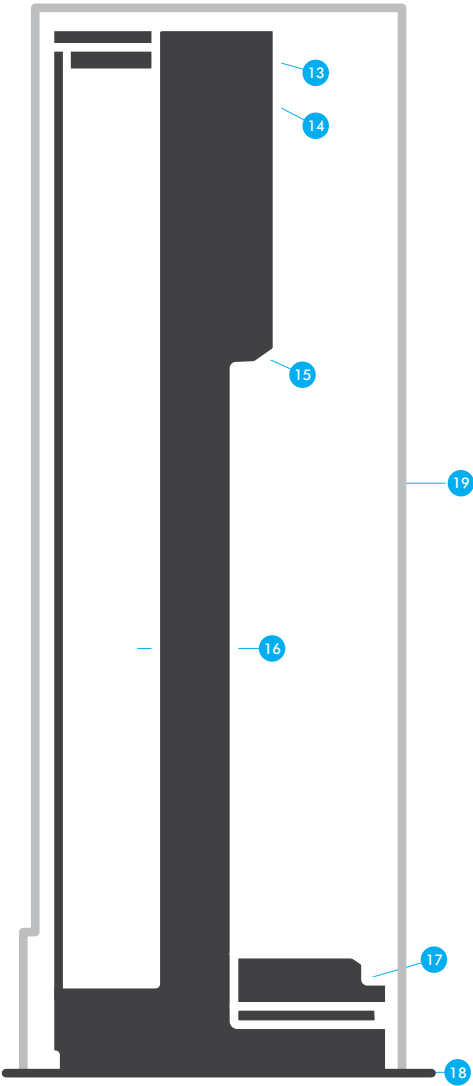
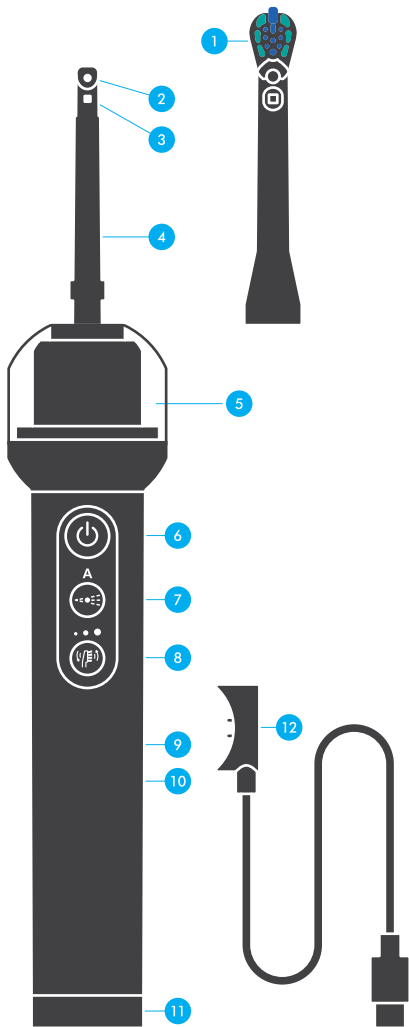
The Dyson CameraJet™ electric toothbrush with flosser

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Pairing with the MyDyson™ app

We recommend that you connect your toothbrush to the MyDyson™ app to take advantage of connected features such as Live viewing and Guided cleaning. Connecting to the app will also enable you to keep your toothbrush software up to date, with regular bug fixes and functionality improvements.

Connecting to the app

1. Ensure your toothbrush is switched on and awake. One or more of the LEDs across the Power/Jet/Brush intensity buttons should be lit in white.
2. On your mobile device, ensure both Bluetooth® and Wi-Fi are enabled for a successful connection. Also, confirm that the MyDyson™ app has Bluetooth® permission within your device settings.
3. Open the MyDyson™ app and log in to your MyDyson™ account, or create a new account if required.
4. Go to 'My Products' in the bottom navigation menu and select 'Add Product'.
5. Hold your mobile device next to your toothbrush. Your toothbrush will now look for your mobile device.
6. Press the Brush intensity button when prompted. This will activate the pairing process.
7. Wait while the connection is verifying.
8. Select your Wi-Fi network when prompted and input your password. Wait while the connection is confirmed.
9. Review the privacy consent and complete the in-app onboarding steps.
10. You're now ready to go.

Setting up Live viewing

1. To connect to the Live viewing feature, ensure your toothbrush is on and awake (one or more of the LEDs across the Power/Jet/Brush intensity buttons should be lit in white) and both Wi-Fi and Bluetooth® are enabled on your mobile device.
2. Also, ensure your toothbrush has more than 20% battery life; otherwise, you will not be able to connect to the Live viewing feature.
3. Finally, ensure your genuine Dyson Dual-bristle brush head is attached firmly – you should hear a 'click' to confirm proper attachment.
4. Once confirmed, open the MyDyson™ app. You're now ready to start a Live viewing session.

To start Live viewing

1. Tap the Live viewing tile.
2. Hold your mobile device near your toothbrush.
3. Tap 'Join' when prompted. This will allow your mobile device to connect to the toothbrush's network.
4. When prompted, press the Brush intensity button on the toothbrush to confirm your connection; this is to ensure you have the toothbrush with you whilst initiating the Live viewing feature.
5. If you're still unable to start a Live viewing session, close and reopen the MyDyson™ app, and try to reconnect to the Live viewing feature.



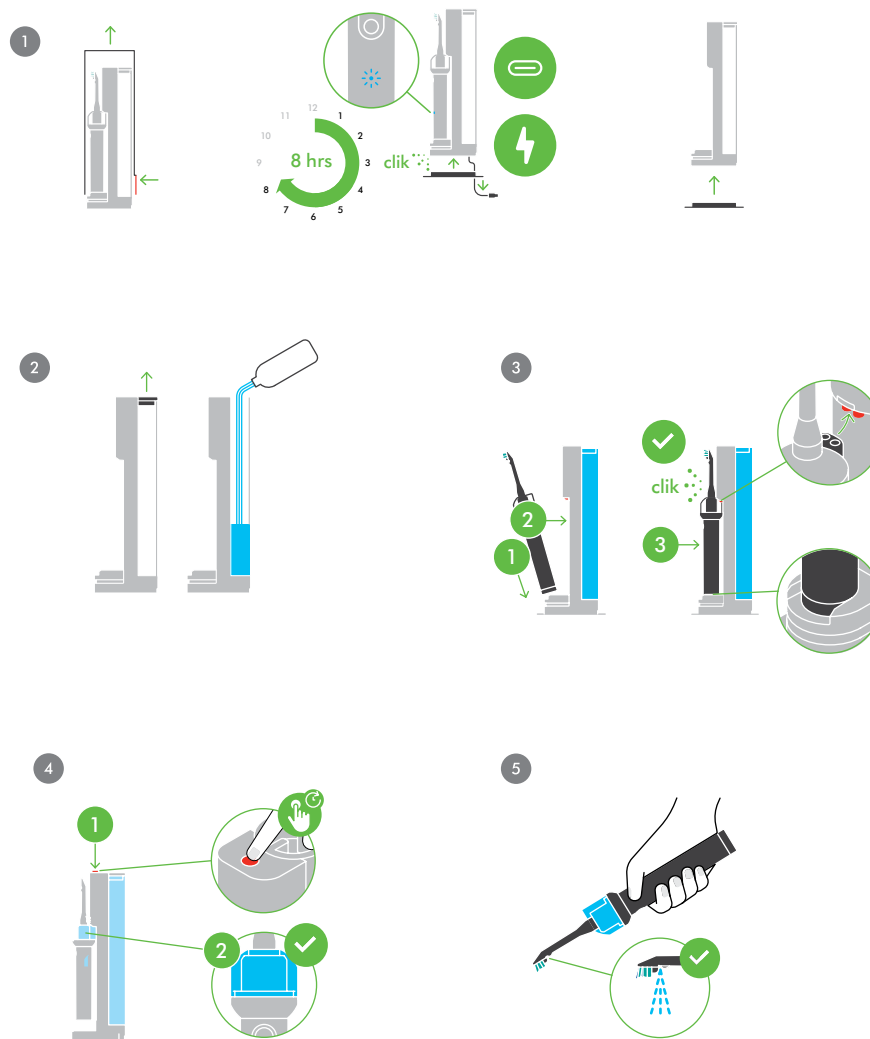
App functionality may vary per market. Operating system and mobile device requirements for the MyDyson™ app can be found on the App Store or Google Play.

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Initial setup

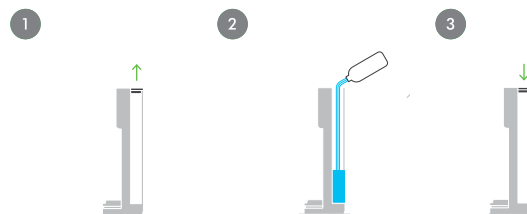
1. Pass the USB-C cable through the base before attaching to the dock. A pulsing white light will indicate charging.
2. Remove the Dock reservoir cap and fill with Dyson mouth rinse where available, or an alternative low-foaming mouth rinse.
3. Place your toothbrush onto the dock, making sure the charging pins connect and the refill nozzles line up correctly.
4. Press and hold the Dock refill button.
5. Prime your toothbrush by pressing the Power button, then holding the Jet button until liquid starts to jet.



Refill dock

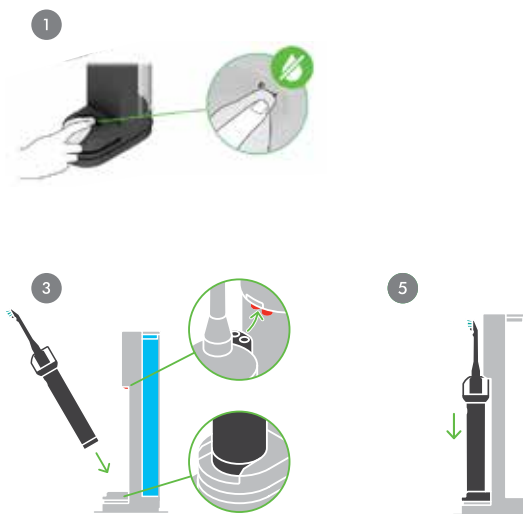
Refilling the Dock reservoir

1. Remove the Dock reservoir's cap by pulling up.
2. Fill with Dyson mouth rinse where available, or an alternative low-foaming mouth rinse.
3. Push the Dock reservoir's cap on until it is tightly secured.



Charging and refilling the toothbrush on the Refill dock

1. Before charging, ensure there is no moisture, dust or dirt on the charging contacts of your toothbrush and the charging pins on the Refill dock. Wipe off any moisture, dust or dirt.
2. Place the toothbrush into the charging base, so that the buttons on your toothbrush face away from the dock.
3. Push the toothbrush down into the charging base, align the tank's refilling inlet holes with the dock's refill nozzle, and release.
4. To refill your toothbrush's tank, press and hold the Dock refill button on the top of the dock. Overfill will be channelled back into the dock reservoir.
5. To remove your toothbrush and stop charging, push the toothbrush downwards against the spring pad to remove it from the dock.



Storage of your toothbrush

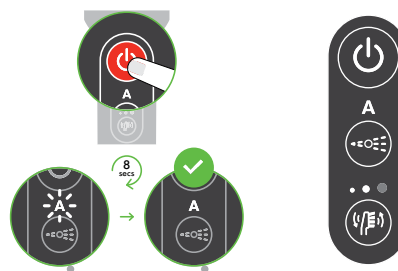
Before storing, ensure that your toothbrush and Refill dock are free from moisture.

To store your toothbrush within the Refill dock, connect it to the dock as shown, and slide the Travel case with the clip facing the back over the dock until it clicks in place.

Getting started

Press the Power button. The 'A' symbol will flash for 6-8 seconds to activate the camera, then turn solid white when ready.

Your toothbrush will default to Brush and Auto-jet mode. Press the Power button to begin cleaning.



Modes

The toothbrush has 3 modes

Each brushing mode has three intensities to choose from: Gentle, Variable and Deep clean. You can also trigger the jet at any time by pressing the Jet button.

Changing modes

Jet button:

With the toothbrush off, press to toggle between Auto-jet active (LED on) and Manual jet (LED off).



Brush intensity button:

Press to toggle between Gentle, Variable and Deep clean brushing intensities.



Your guide to modes

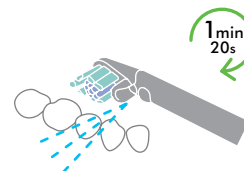
Recommended:

Brush and Auto-jet mode
simultaneously brushes and Auto-jets.



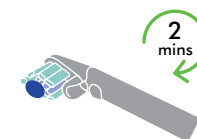
Auto-jet mode:

Auto-jets without brushing. To access this mode, turn Auto-jet on and ensure no Brush intensity is selected.

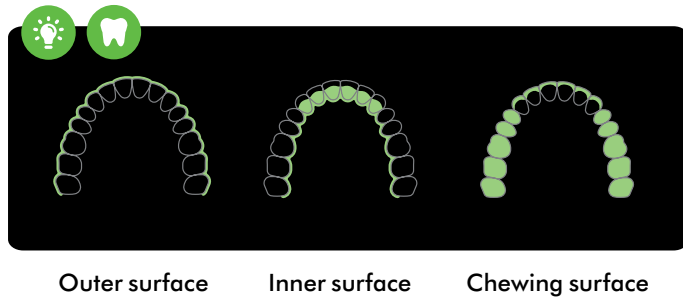


Brush mode:

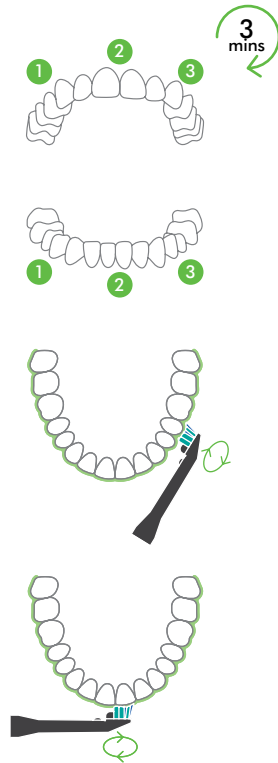
Brushes without Auto-jet. To access this mode, turn Auto-jet off.



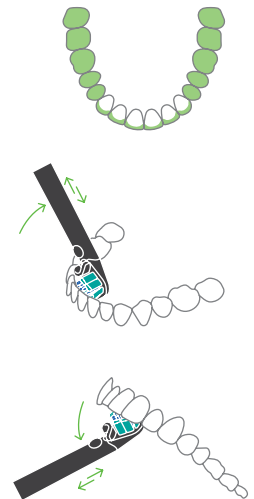
Brushing techniques



1. Split the lower and upper jaw into three sections – left, right and centre.
2. Pick a section to clean. Start with the outer surface. Hold the toothbrush horizontally and move the brush head across the teeth in small, oval, back-and-forth motions.

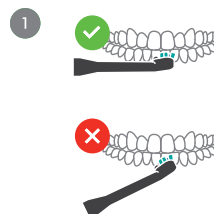


3. Move on to the inner surface, and then the chewing surface, using the same brushing motion.
4. When brushing the inside of the front teeth, tilt the brush slightly upright and brush up and down on each tooth.
5. The pacer will vibrate the toothbrush to indicate when it is time to move on to the next section.



Use

1. Place the toothbrush head flat against your teeth. Hold horizontally to follow the jawline.
2. To begin operation, press the Power button.
3. Press the Power button again to pause the toothbrush if needed. Press the Power button again to continue brushing.
4. The toothbrush automatically turns off once the cleaning cycle is complete.



Indicator Lights

Indicator	Meaning
A	Auto-jet feature off or disabled
A	Auto-jet feature on
A A	Auto-jet feature is booting up
A	Auto-jet feature on and gap detection in action
● ● ●	Brush feature off (only available when Auto-jet is on)
○ ● ●	Brush intensity level 1 (Gentle)
○ ○ ●	Brush intensity level 2 (Variable)
○ ○ ○	Brush intensity level 3 (Deep clean)
● ● ● for 2.5 sec	Brush head attached correctly
○ ● ● ● ○ ● ● ● ○	Product installing software
● ● ● ● ● ● ● ● ● ●	Establishing connectivity (e.g. app pairing, connecting to Wi-Fi network)
○ ○ ○ for 2 sec	Software update successful
● ● ● for 2 sec	App connection successful
● ● ● for 2 sec	App connection failed or software update failed
●	Battery charge greater than 25%, or fully charged (when charger attached)
● Slow blink	Battery charge less than 25%
● Fast blink	Battery charge less than 5%
● Blink then pulse off	Battery empty
○	Charging

Toothbrush features

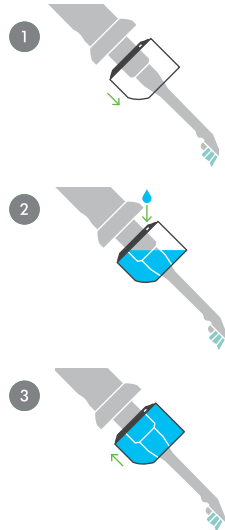
The toothbrush uses haptics to communicate messages.

Feature	Indicator	Meaning
Pacer	A short tone and vibration	Move on to the next section of teeth
Overpressure detect	Short continuous pulses	Too much pressure being applied
Scrub detect	A repetitive tone	Brushing with a straight back-and-forth motion is detected. This is not recommended.

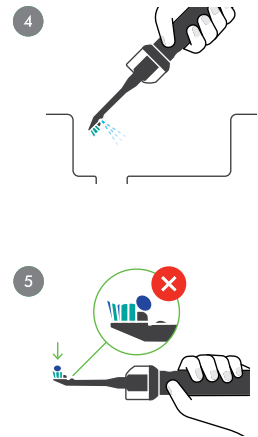
Indicator	Meaning	Action
A+ ●●●●	Scrubbing alert disabled , Overpressure alert enabled	
A+ ●●●●	Scrubbing alert enabled , Overpressure alert disabled	When the toothbrush is charging, press the Jet button and Brush intensity button together until indicators illuminate.
A+ ●●●●	Scrubbing alert disabled , Overpressure alert disabled	Repeat to cycle through the options.
A+ ●●●●	Scrubbing alert enabled , Overpressure alert enabled	
●●●● for 2.5 sec	Connectivity enabled	
●●●● Blink then pulse off	Connectivity enabled	When the toothbrush is charging, hold the Brush intensity button for four seconds to turn connectivity on or off.

Refilling off the dock

1. Slide the tank up, without twisting, to expose the inlet.
2. Fill with Dyson mouth rinse where available, or an alternative low-foaming mouth rinse.
3. Attach the tank by pushing it down onto the brush handle.

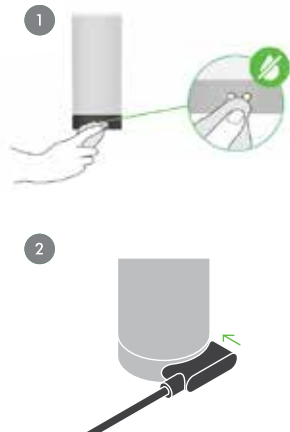


4. Facing the brush head into a sink, press and hold the Jet button until all air is expelled and the nozzle begins to jet fluid.
5. The toothbrush is now ready to use. Apply the Dyson toothpaste where available, or a non-foaming alternative. Ensure the camera lens is not covered.

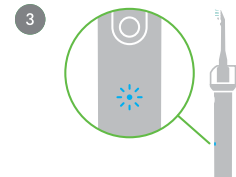


Charging off the dock

1. Before charging, ensure there is no moisture, dust or dirt on the charging contacts of the toothbrush and the charging cable.
2. Plug the USB-C charging cable into a listed/certified USB-C power adaptor and connect the cable to the charging contacts of the toothbrush. Place the toothbrush in an upright position.



3. Check the battery indicator to confirm the toothbrush is charging.
4. To remove the charging cable from the toothbrush handle, hold the connector and gently pull the toothbrush handle away.



Travelling with your toothbrush

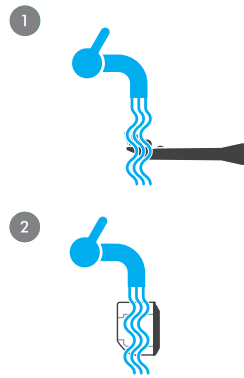
Before travelling, press the Power button for two seconds to activate Sleep mode. Press the Power button again to wake the toothbrush.



General cleaning instructions

After each use:

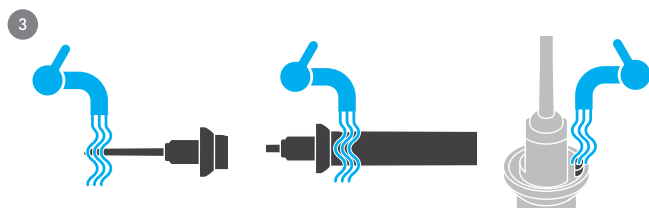
1. Remove the brush head and rinse under running water.
2. Remove the tank without twisting. Rinse the tank.
3. Clean external surfaces of the toothbrush by rinsing.
4. Press and hold the Jet button until no liquid jets out.
5. Dry external surfaces of the toothbrush.
6. Allow the brush head to dry fully between uses.



Weekly cleaning instructions

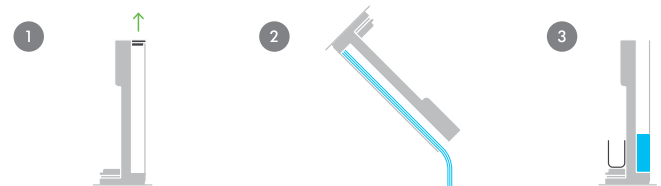
Toothbrush

1. Remove the brush head.
2. Remove the tank.
3. Rinse the brush head, nozzle tip and entire handle thoroughly under running water, especially the inlet filter, the brush head connection and the charging contacts.
4. Face the toothbrush into the sink and press and hold the Jet button until no liquid comes out of the nozzle tip.
5. Wipe all external surfaces of the toothbrush with a damp cloth and leave to air dry.



Dock

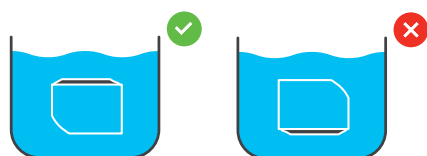
1. Remove the toothbrush from the dock. Remove the Dock reservoir cap.
2. Empty the Dock reservoir.
3. Place a container at the charging base.
4. Double-press the Refill button to eject all the water from the reservoir.
5. Disconnect the dock from the power supply.
6. Use mild soap with warm water and a soft bottle brush to gently clean the reservoir.
7. Rinse the reservoir with running water and wipe external surfaces dry.
8. Clean the charging pins and the charging base with a damp cloth, and wipe dry.
9. Wipe off any dirt or buildup at the nozzle.



Weekly cleaning instructions

Tank

1. Remove the tank from the toothbrush.
2. Pour hot, boiled water into a suitable container.
3. Use a heatproof utensil to carefully submerge the tank in the water.
4. Ensure the tank fills by submerging for at least 30 seconds.
5. Allow the water to cool before removing the tank.
6. Gently shake the excess water from the tank and leave it to air dry.



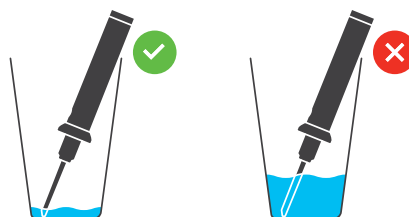
To remove hard water deposits from the dock

1. Fill up to a quarter of the reservoir with white vinegar (with 5% acidity).
2. Place a container at the charging base.
3. Double press the Dock button to eject all the vinegar from the Dock reservoir.
4. Repeat steps 1 to 3 with drinkable water instead of vinegar. Do this at least two times until there is no more vinegar residue.
5. Leave the dock to air dry.

Monthly cleaning instructions

We recommend using Dyson mouth rinse. However, where these are unavailable or water is used in the toothbrush, hard water deposits may build up, depending on the water hardness. This may affect the performance of the toothbrush. If in a hard water area, follow the instructions below monthly.

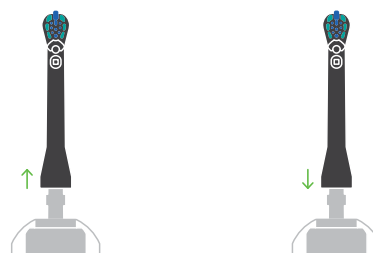
1. Remove the tank and brush head.
2. Prepare a container with white vinegar (with 5% acidity) and soak the nozzle tip in it for 5 minutes.
3. Rinse the nozzle tip under running water.
4. Wipe the nozzle tip dry.
5. Fill the tank with white vinegar (with 5% acidity).
6. Attach the tank to the toothbrush handle.
7. Face the toothbrush into the sink, then press and hold the Jet button repeatedly until the tank is empty and the toothbrush no longer jets liquid.
8. Remove the tank and empty the leftover solution.
9. Repeat steps 5 to 8 with drinkable water instead of vinegar. Do this at least two times and until there is no more vinegar residue.
10. Wipe external surfaces of the tank.
11. Leave to air dry.



Maintenance and repair

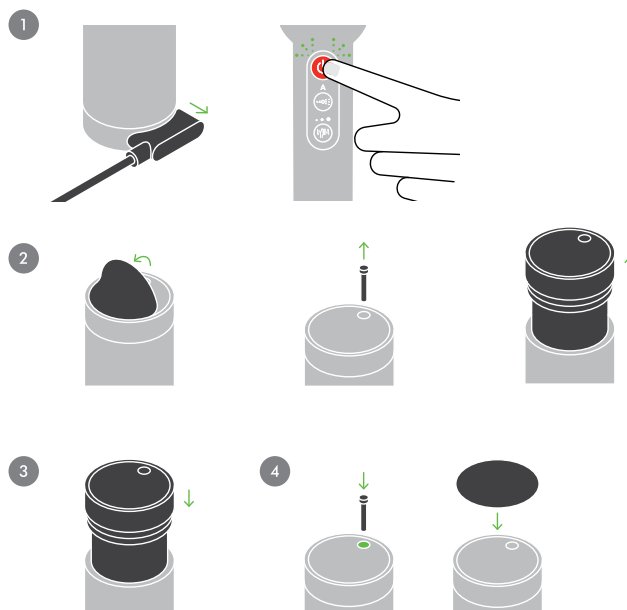
It is recommended to replace your brush head every three months. To do this, slide the old brush head off the toothbrush handle and firmly pushing on a new brush head until it clicks into place.

When replacing battery packs, use only the Dyson battery Part Number 975294. Other types of batteries are incompatible and may lead to severe failure.



To replace the battery:

1. Before removing the battery, disconnect the USB-C charging cable, and ensure the toothbrush is in Sleep mode by holding down the Power button for two seconds. You can check the toothbrush is in Sleep mode by moving it. If any indication lights illuminate, the toothbrush is not in Sleep mode.
2. Remove the adhesive label from the base of the toothbrush, unscrew the screw using a T6 screwdriver, and slide out the battery from the toothbrush handle.
3. Insert a new battery by aligning it with the corresponding U-shaped mark in the battery compartment at the base of the toothbrush handle, so the connector fits with the correct polarity, and pushing the battery in.
4. Insert and tighten the screw, being careful not to overtighten, and reapply the adhesive label onto the base of the battery.



⚠ CAUTION: Do not use a screw other than the screw provided.

⚠ CAUTION: When the battery is removed, keep battery terminals insulated and away from metal objects to avoid short-circuiting.

- Dispose of the used battery in accordance with local regulations or guidelines.
- Do not use modified or damaged batteries. Modified or damaged batteries may explode and cause injury to persons.
- If the toothbrush is to be stored unused for a long period, the battery should be removed.

Troubleshooting

Indicator	Meaning	Recommended Action
A	Tank is empty	Fill tank
A Blink	Vision blocked	Check for dirt or scratches covering the camera
A Blink	Auto-jet feature disabled due to brush head or battery issue	Recommended to replace battery and brush head with a Dyson battery and brush head
A	Auto-jet feature disabled due to camera issue	If indicator remains after 15 minutes, contact Dyson support
● ● ● Blink	Worn out brush head attached	Replace brush head
A Blink + ● ● ● Blink	Non-Dyson brush head attached	Recommended to use Dyson brush head
● ● ● Blink twice	No brush head attached	Attach brush head
A Blink + ● Solid	Non-Dyson battery inserted	Recommended to use Dyson battery
● Blink then pulse off	Battery empty	Recharge battery
● Blink twice	Temperature too high	Leave to cool down
● Blink twice	Temperature too low	Leave to warm up
Battery indication off and unable to wake with Power button press	Battery or charging fault	Remove and reattach charging cable or dock
● Blink for 5 sec	Critical fault	Hold the Power button for nine seconds; if this fails to fix the issue, contact Dyson support
● Blink twice 5 times	Battery fault	Replace battery or contact Dyson support

Clean session data not syncing on MyDyson™ app

If you're unable to load your clean sessions, make sure your toothbrush is connected to your Wi-Fi network.

Also, check that Bluetooth® and Wi-Fi are enabled on your mobile device. The MyDyson™ app requires Bluetooth® and Wi-Fi to connect.

Once your toothbrush is connected to Wi-Fi, put your toothbrush on charge so that any brushing data on your toothbrush can be uploaded to your app.

Finally, ensure that you have provided consent to 'Personalised Insights' to be able to see your historical clean session data and trends. You can manage your privacy settings by navigating to the Product Settings section of the app.

If the clean sessions are still not loading, close and reopen the app and reset your toothbrush's Bluetooth® and Wi-Fi connection by turning it off, then back on again to allow reconnection. The MyDyson™ app may take a few moments to connect once it's been opened. If all three dots light up amber, the reset attempt has failed. You may need to try again.

Troubleshooting

Machine not charging

If the toothbrush is connected to the charger but the battery is not charging, please follow the steps below.

1. Unplug your charger, then plug it back in, making sure the power socket is turned on. If you have access to an alternative USB-C power adaptor, use this instead.
2. Check the charging contacts on the toothbrush for signs of corrosion – if you notice any corrosion, follow the weekly cleaning maintenance steps, paying special attention to ensuring that you rinse the charging contacts on the base of the toothbrush to remove any build-up, and wipe them dry.
3. If the battery indicator does not appear solid white when using the charging cable, try charging using the Refill dock instead.

Auto-jet not working

If Auto-jetting is not working as you would expect during cleaning, check the indicator status. Auto-jetting will only work when the **A** indicator is illuminated green.

1. Auto-jet disabled (Auto-jet indicator light off)
 - Only the bristles are moving, indicating brush-only mode.
 - Stop cleaning.
 - Press the Jet button once to enable Auto-jet.
2. Not in cleaning mode (Auto-jet indicator light white)
 - Press the Power button to start.
3. Auto-jet active (Auto-jet indicator light green)
 - Auto-jet is functioning normally.
 - If performance is still unsatisfactory, review your brushing technique. Consider watching the brushing technique guide in the MyDyson™ app for best results.
4. Tank empty (Auto-jet indicator light amber)
 - Stop cleaning.
 - Remove the tank without twisting.
 - Refill the tank manually or using the Refill dock.
5. Camera blocked (Auto-jet indicator light blinking orange)
 - The camera lens may be affected by fogging, residue or scratches.
 - Using non-Dyson toothpaste may cause foaming on the lens (spit out excess slurry regularly).
 - Rinse the camera lens area and the interior of the brush head.
 - Rinse the nozzle tip.
6. Camera or system issue (Auto-jet indicator light red)
 - The toothbrush should recover automatically.
 - If needed, reset the toothbrush by pressing and holding the Power button for nine seconds, until the indicator lights turn off and then on again.
7. Incompatible brush head (Auto-jet indicator double blinks red; intensity lights blink amber)
 - Ensure only genuine Dyson brush heads and accessories are installed.
8. Non-Dyson battery (Auto-jet indicator double blinks red; battery light turns amber)
 - Replace with a compatible Dyson battery.

Helpful tips:

- Regularly clean the camera lens and brush head.
- Ensure the brush handle and head are dry before use.
- Remove the tank to clean the filter area.

Troubleshooting

Low Auto-jet performance

If you notice a low number of Auto-jets during cleaning, there are a few things you can try to improve this in your next clean session.

1. Always align your brush head horizontally to the teeth.
2. Move your toothbrush at a slow pace so that the camera can detect every gap.
3. When cleaning your front teeth, part your lips so that your lips don't obstruct the camera's vision.
4. Regularly spit out excess toothpaste slurry to help keep the camera's vision clear.
5. Use Dyson toothpaste or a non-foaming alternative, as foam on the camera lens can cause the vision to be blocked.
6. To ensure optimal camera vision and gap detection, keep the lens cover clean. If you experience limited jetting, pause the clean by pressing the Power button, remove the brush head, wipe the lens clean, replace the brush head and press the Power button to resume cleaning.

You can also check the MyDyson™ app's Clean session tab to understand your Auto-jet coverage per session. The Auto-jet coverage map shows how many Auto-jets were triggered in each of the six areas in your mouth.

To reset your toothbrush

If the toothbrush becomes unresponsive, press and hold the Power button for about nine seconds. Keep holding after the indicator lights turn off and release only when they turn back on. This will reset the toothbrush and restore normal functionality. If the toothbrush stops charging, disconnect the USB-C charging cable, then reconnect to restart the charging process.

If the toothbrush shows a battery fault or critical fault, or the toothbrush will not turn on, contact Dyson support.

Dock leaking

If the toothbrush isn't aligned when placed on the dock base, leaking may happen when you refill the toothbrush's tank.

To ensure alignment and to prevent any leaking

1. Place the toothbrush into the dock base so that the buttons on your toothbrush face away from the dock.
2. Push the toothbrush down into the dock base, insert the tank refilling inlet holes into the nozzle on the dock, and release. There should not be a gap between the toothbrush's tank and the dock's refilling inlet. You should hear the charging tone when docked correctly. To confirm there is no angular misalignment, the toothbrush should spring back up into the dock nozzles.
3. To refill your toothbrush's tank, press and hold the Refill button on top of the dock once. Overfill will be channelled back into the dock reservoir.

Exposure to mould or odour

If any part of the toothbrush is exposed to mould or develops an odour, you should replace the part.

To factory reset your toothbrush

1. Make sure the toothbrush is switched on and the battery is not low.
2. Press and hold the Brush intensity button until the third dot lights up in white, then release.
3. Then, within the next 5 seconds, press and hold the Jet button until the second dot lights up in white, then release.
4. Lastly, within the next 5 seconds, press and hold both the Jet and Brush intensity buttons at the same time until all the LED lights turn off.
5. The toothbrush will power on shortly after to signal that a factory reset has been successfully completed.

If all three dots light up in amber, the reset attempt has failed. You may need to try again. If problems still persist, contact Dyson support.